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PROMOTION OF TRANSPARENCY AND EFFICIENCY IN THE BUSINESS ENVIRONMENT

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OFFICE OF THE EXECUTIVE GOVERNOR

Government House Maiduguri Borno State -Nigeria

PROMOTION OF TRANSPARENCY AND EFFICIENCY IN THE BUSINESS ENVIRONMENT

COMMENCEMENT (18 December 2023) EXECUTIVE ORDER NO. 4 OF 2023

WHEREAS, It is the policy of Borno State Government (BOSG) to create an enabling environment for business and entrench measures and strategies aimed at promoting transparency and efficiency;

NOW THEREFORE I, PROF. BABAGANA UMARA ZULUM, FNSE, MNI, CON, GOVERNOR OF BORNO STATE, BY VIRTUE OF THE AUTHORITY VESTED IN ME BY THE 1999 CONSTITUTION OF THE FEDERAL REPUBLIC OF NIGERIA AND THE LAWS OF BORNO STATE, HEREBY ORDER AS FOLLOWS:

- I. The underlisted ministries, departments and agencies (MDAs) of Borno State shall publish on the State official website(s) all relevant information on fees, procedures, Service Level Agreement (SLA), Grievance Redress Mechanism (GRM) for all core Business Regulatory Processes provided by the MDAs
- II. The MDAs shall publish on the State official website(s) advance Communication Rules of upcoming changes to the information on any of the items in I above and such changes shall come into effect only after a minimum of 30 days after the date of notice of the changes;
- III. The MDAs shall provide contact information (telephone and email) which must remain functional during working hours;
- V. This Order is applicable to;
 - a. Ministry of Trade Investment and Tourism;
 - b. Ministry of Education;
 - c. Borno Geographic Information Service (BOGIS);
 - d. Ministry of Youths, Sports and Poverty Alleviation;
 - e. Borno State Urban Planning and Development Board; and
 - f. Borno State Internal Revenue Services;

Issued under my hand this 18th day of December, 2023

Prof. Babagana Umara Zulum, FNSE, mni, CON
Executive Governor
Borno State of Nigeria

E-mail: borno_nigeria@yahoo.com